

MASTERING ACCOUNTABILITY

Delivery Format



Face to Face Group Workshops

Maximum 12 participants
1 day



Live, Virtual Group Workshops

Maximum 12 participants
1 day

Who Should Attend?

Anyone who leads or manages a team, especially those new to managing a team. Of huge benefit to those who achieve results through others and want to empower team members to achieve results. Also recommended for anyone who:

- ✓ Has line management responsibility
- ✓ Leads a project team
- ✓ Has supervisory responsibility for peers or colleagues
- ✓ Wants more confidence in motivating and supporting team members
- ✓ Routinely has to manage underperformance
- ✓ Manages stakeholders in a matrix organisation
- ✓ Wants to be more assertive with their colleagues
- ✓ Needs more support from their team in achieving organisational objectives

Workshop Overview

“How do we create more accountability?”. A common request from Mastery clients, which has led to the creation of this focused, experiential workshop. Clear objectives and accountability are not simply ‘soft skills’ — they are performance drivers that directly impact engagement, productivity, and results.

When only 14% of employees strongly agree they understand organisational goals*, a culture of clarity and accountability is critical for successful organisations. Research shows that teams with strong accountability are 30% more likely to meet deadlines, and 3x more engaged at work. All of this adds up to a 50% productivity gain.*

Mastering Accountability is a highly practical, high-energy leadership workshop designed to help managers turn intent into action and strategy into measurable results. Participants will learn how to set crystal-clear objectives, align individual and team goals to organisational strategy, and create a culture where accountability is owned, not enforced.

This course is fast-paced, interactive, and immediately applicable. Participants leave with practical tools, clear action plans, and the confidence to lead with clarity, challenge, and trust—so accountability becomes a driver of performance rather than a source of tension.

Key Objectives

Through hands-on exercises, real workplace scenarios, and proven leadership tools, this course equips leaders to:

- ✓ Set clear, meaningful objectives that remove ambiguity and focus effort
- ✓ Identify and mitigate ‘accountability gaps’ in their teams
- ✓ Translate strategic priorities into actionable team goals
- ✓ Create accountability frameworks that drive ownership and follow-through
- ✓ Give feedback that sustains great behaviours and supports improvement
- ✓ Empower colleagues with the confidence, authority, and support to perform
- ✓ Delegate effectively—ensuring the right work is done by the right people, at the right level
- ✓ Build the three habits which drive accountability in your team

This essential, practical workshop provides invaluable support to leaders who need to drive results in a human-centric way.